

## Coach Cleaning Team (CCT) - Job Description.

Clean coaches are a very important aspect of our railway – as important as having a shiny engine at the front of our trains.

The state and presentation of our coaches are what our visitors note. Keeping our passenger rolling stock both clean and tidy is an essential ingredient for people to have an enjoyable day with us.

The Coach Cleaning Team (CCT) fulfils an essential purpose because we must ensure that we retain the good relationship that we have with our travelling public. Dirty coaches, especially seats, tables and windows just don't make the grade.

Coal and ash, oil smuts and diesel fumes, blocked gutters and brake block dust all contribute to making the exterior paintwork and windows grimy, and as such a weekly wash is essential to maintain the exterior appearance of our coaches. Similarly, the interior needs to be kept as clean as possible, whether it's windows, tables, seats, floors, or toilets, all are equally important.

This role sometimes requires cleaning the outsides of coaches in the rain or or getting on your hands and knees to clean those nooks and crannies within the coaches. As a result suitable footwear and clothing would be sensible.

No previous experience in cleaning is required, all you need is enthusiasm and a willingness to get stuck in. Our cleaning team is made up of a variety of ages and backgrounds – so no matter your what experience your help would be welcomed and there will always be an experienced pair of hands nearby if you need to ask for help

At present our team is small in number and would be very glad to have more members, so if you wish to join you will be made very welcome. During the running season, the team meets on Mondays.

As a member of the CCT you will be helping the railway maintain a high standard of visitor experience. Cleaning coaches does not require specialist skills or experience but it does call for a commitment to maintain high standards of finish,

The tasks involved include:



EXTERNAL

Gutters. Flush clean (Weekly).

*Paintwork*. Frequent washdown and cleaning with strong (caustic) cleaner. Periodic polishing.

Windows. Cleaning and polishing.

INTERNAL

Seats. Frequent hoovering. Quarterly deep cleaning.

Woodwork. Cleaning and polishing.

Windows. Cleaning and polishing.

*Sliding ventilators (Quarterlights)*. Maintaining clean track for easy operation.

PPE is provided, although you will need your own overalls or warehouse coat ("Arkwright") and stout footwear. You may prefer to bring your own gauntlets and any other cleaning accessories.

A clean and polished train is something to be proud of – unfortunately it gets dirty straight away, so this is an ongoing task and role!