

TORNADO VISIT INFORMATION SHEET

Thank you for buying tickets to travel on the Bodmin & Wenford Railway behind Tornado when she visits us in June. If you are a regular traveller with us, please be aware that, due to the anticipated number of passengers over the event, we've had to make a number of changes to the way that we normally operate, which are detailed below.

Please take a few minutes to read this information sheet so you know what to expect as part of your visit and in particular where to park!

TRAVEL AND ARRIVAL Tickets are for specific travel times. You must ensure you arrive in time for your departure. Please note that if you turn up late you will not be able to join the trip, or join a later train as space is limited and all seats will be booked in advance.

PARKING Our car park at Bodmin General will be closed for the duration of the Tornado event. We have arranged a temporary car park to accommodate the number of passengers that will be using the railway during that time. The car park will be located at Respryn Road, Bodmin, Cornwall PL31 1DQ (OS Grid Reference SX 078 655). This is approximately 1km from Bodmin General Station, a 10-15 minute walk. We've also arranged a free vintage bus to transport passengers between the car park and Bodmin General. Please aim to park around an hour before your Tornado train departs. There will be plenty to see and do at Bodmin General during this time. The last bus will leave the car park 20 minutes before Tornado departs. Please note, disabled parking will be at Bodmin General as the vintage shuttle bus service is not wheelchair accessible.

DISABLED PARKING There is limited space onboard each scheduled train for wheelchairs. If you do have special access requirements, please contact us in advance. Limited disabled parking will be made available at Bodmin General for those not able to travel on the vintage bus. If you have a blue badge and require disabled parking, then please come directly to Bodmin General (PL31 1AG). There is limited disabled parking available at the front of the station in the usual place for blue badge holders only and some additional disabled parking will be available in our main car park. Please note that to get from the main car park to the platform by wheelchair entails a short trip along the pavement adjacent to the station. Marshalls will be on hand to assist with this.

ARRIVING BY TRAIN If you are arriving by train a free, vintage shuttle bus will depart Bodmin Parkway at 10:10, 12:30, and 15:05, returning from Bodmin General at 12:10, 14:45 and 16:20. If you wish to arrive / depart at other times, Go Cornwall operate a frequent service between Bodmin Parkway and Bodmin General. Please be aware, access to the bus for Bodmin Parkway will be for mainline ticket holders only. Please note, the vintage shuttle bus service is not wheelchair accessible, however the Go Cornwall service is. Alternatively, disabled parking will be available at Bodmin General.

BODMIN ROAD WORKS There are currently roadworks in Bodmin Town Centre. It is relatively straightforward to get to the car park as long as you do not attempt to drive through the centre of the town. Please plan your route in advance to ensure that you do not get stuck in the diversions around the town. Our recommended routes to the car park are as follows:

FROM WADEBRIGE / THE NORTH WEST:

Temporary traffic lights are currently scheduled to be in operation on the A389 in the Dunmere area during the Tornado event while a new roundabout is constructed, but traffic will still be able to flow along this road. Once you arrive at the junction with the double mini roundabouts adjacent to the clock tower, continue straight across up Barn Lane (and over the speed bumps). Follow this road over the Beacon and turn left along Harleigh Road just before the railway bridge adjacent to Harleigh Vets (a diversion is currently in place to take you this way). At the end of Harleigh Road, in front of the station, turn right and follow Lostwithiel Road past the station, up the slight hill and then down underneath the railway bridge. Shortly after the railway bridge turn left into Respryn Road. The car park will be on your left.

FROM THE A30 / THE WEST: Leave the A30 at the Bodmin / A38 junction and take the first exit at the roundabout at the top of the slip road onto Carminow Road. Follow this for half a mile. Just after the railway bridge turn right where the road becomes Respryn Road. The car park is on the right after approximately quarter of a mile and will be clearly signposted.

FROM THE A30 / THE EAST: Leave the A30 at the Bodmin junction and follow signs for Liskeard. Turn left at the junction adjacent to West End Motors sign posted for Liskeard (Cooksland Road) and follow that road for three quarters of a mile. At the end, turn left signposted for Liskeard. Follow that road for half a mile to the Carminow Roundabout. Take the second available exit (i.e. not down the A30 off slip road) onto Carminow Road and follow this for half a mile. Just after the railway bridge turn right where the road becomes Respryn Road. The car park is on the right after approximately quarter of a mile and will be clearly signposted.

FROM THE A38: Please drive along the A38 past Bodmin Parkway station to the Carminow Cross roundabout which is the second roundabout you come to at the A38/A30 junction. Take the first available exit (i.e. not down the A30 off slip road) onto Carminow Road and follow this for half a mile. Just after the railway bridge turn right where the road becomes Respryn Road. The car park is on the right after approximately quarter of a mile and will be clearly signposted.

CHECKING IN AT BODMIN GENERAL AND BOARDING THE TRAIN For the duration of the Tornado event, access to Bodmin General Station will be reserved for ticket holders. Please bring your paper ticket (enclosed) to the checking in area, where the name and reference number will be checked off against our list for the passengers on each train. Once checked in, you will be issued with a souvenir 'Edmondson' type traditional card ticket, which will be checked on the train. Please retain your paper ticket as this includes your coach and seat

numbers. Refreshments and toilets will be available at the station. You will have time to browse the exhibition marquee featuring a selection of the finest local makers, producers and suppliers, and heritage rail groups. We will also be showcasing some of our own fleet of heritage engines on proud static display for visitors, creating a unique opportunity to see 60163 Tornado, the newest and largest British locomotive alongside one of the smallest (Judy, from Port of Par) and the oldest express passenger locomotive (the National Railways Museum's T9). Once the train has entered the station, you will be able to board the train from the waiting area ready for your journey. On your return to Bodmin General, you will have time on the platform to take photos and film, and visit the shop and café.

TRAIN TRIP Your ticket is for a return trip from Bodmin General to Bodmin Parkway. Due to platform restrictions at Bodmin Parkway it is not possible to run Tornado round the train there, so the train will be worked with a steam engine at both ends. Tornado will not be working to Boscarne Junction at all during the event, owing to a weight restriction on that branch. Please note that it will not be possible to board the train at Bodmin Parkway.

RETURN TO BODMIN GENERAL On your return to Bodmin General, you will be able to observe Tornado, visit the shop, our café or any of the other attractions that you may not have seen before boarding the train. There will be regular busses back to the Respryn Road Car Park, or you may take a trip on the Heritage Diesel Observation Train.

HERITAGE DIESEL OBSERVATION TRAIN ON THE BOSCARNE BRANCLINE We will be running our Heritage Diesel Observation Train on the Boscarne branch line (sadly we cannot run Tornado down this branch due to curvature and structure restrictions). Fares will be an extra £4 per person payable on the train on the day in cash only. This train will depart from Bodmin General after each Tornado departure and return before the next Tornado arrival.

CREAM TEAS If you have purchased a cream tea to enjoy on the train, this will be collected from the arrival area at Bodmin General when you arrive. The cream teas are boxed by our local cream supplier Trewithen Dairy and include Baker Toms scones, local jam and Trewithen clotted cream, with a tea or coffee to enjoy on the train. If you have purchased a cream tea, you may note that the seat numbers on your travel ticket and your cream tea ticket are different. This is due to a detail of our booking system and is not a mistake. The seat number on your travel ticket is the correct one – the cream tea seat number is not required as the cream tea will be collected by you when you board the train. If you have not booked a cream tea, you can still do so at our discounted rate for pre-bookings either through our online shop or contact the office. It will also be possible to purchase them on the day, although the discounted rate will not apply.

TRAVEL FOR DOGS Dogs are permitted (not in First Class or on dining trains), and should be paid for in cash on arrival on the day of travel at the standard fare of £1. Please note we anticipate a high volume of passengers so please consider whether this is a suitable event for your dog.

DINING TRAIN TICKET HOLDERS We are looking forward to running our premium dining train on Saturday 3rd June. The Respryn Road car park will be closed for this train and the bus will not be running, but parking will be available in our main car park for passengers booked on this train. Please note that this train will go to Bodmin Parkway and back twice (rather than going to Boscarne) as Tornado cannot travel on our Boscarne branch.

The first class coaches that will be used for this train have tables for two and tables for four. We will sit bookings for two people on tables of two wherever possible. Once the tables for two have been booked, bookings for two people may be booked onto a table for four people sharing with two other people. A table for four can be booked for two people only on the payment of a £45 supplement. Please contact the office directly to arrange this.

FOOTPLATE PASS HOLDERS If you have purchased a footplate ticket, please park in the Respryn Road car park and make your way to the station. Before the event, you will be sent a separate booklet detailing exactly what to expect from the experience, what to wear and including important instructions relating to health and safety aboard which we ask you to read, sign and return. When you get to the station, please check in at the checking in area and you will be shown where to wait and where to join the train from there. Space is available to change into overalls at the station and to change again after your footplate experience and get clean after you have been on a steam locomotive! A brief safety induction will be carried out before you join the locomotive. This experience is unsuitable for those with limited mobility and wheel chair users due to the space in the locomotive and the step up into the engine.

TRACKSIDE ACCESS Please be aware that trespassing on railway property is extremely dangerous – and may result in vehicle registration numbers being taken and the police being called. For those who wish to access our infrastructure, we offer a lineside photographic permit, which includes a short induction which will inform you how to access our infrastructure safely. Please contact the office at Bodmin General for details of permits.

OTHER IMPORTANT TERMS AND CONDITIONS

No through ticketing will be possible over the course of the event. HRA, Privilege and CATA tickets are not valid for travel on Tornado. It is a fraudulent act to change or amend tickets in any way without the full authority of Bodmin & Wenford Railway. In the event of a disputed ticket or seating position the Guard/Train Manager will use their master seating plan to resolve the dispute. The Guard/Train Manager's decision will be final in resolving disputes of this nature on the day. An investigation will be held by the Bodmin and Wenford Railway's Management team after the event. The steam engines used on the Tornado train trips are maintained to the highest standards. It may however be necessary (due to urgent repairs or breakdown) to use an alternative engine to Tornado. In the event of high fire risk we may be unable to operate steam locomotives on our line. In this unlikely event, diesel locomotives will be used. The Bodmin & Wenford Railway reserves the right to change the rostered locomotives, including Tornado, or to run Diesel powered locomotives without notice and no refunds will be given in this instance. In the extremely unlikely event of the trip being cancelled and no trains running on these days, then a full refund or alternative dates will be offered. The Bodmin and Wenford Railway will not be held responsible for other costs incurred (e.g. including but not limited to travel or accommodation costs).